# THEDUCOMMUNWAY

## Welcome to the Ducommun 2013 Supplier Conference

February 12, 2013

# THEDUCOMMUNWAY

## **Introduction and Overview**

### Rick Placido Vice President of Strategic Sourcing and Supply Chain Management

### **Ducommun LaBarge Technologies**



Manufactures highly complex, high-performance, custom electronics for customers in diverse markets, including defense, aerospace, industrial, natural resources and medical.

### **Business Units**

Defense, Aerospace & Ruggedized Products: Berryville, Huntsville, AR; Joplin, MO; Phoenix, AZ; Tulsa and Tulsa/OFS, OK

Industrial, Medical, Commercial & Engineered Products: Appleton, WI; Houston, TX; Pittsburgh, PA



### **Interconnect Solutions Joplin & Berryville**



Joplin, MO



**Berryville**, AR

### **Core Capabilities: Interconnects – Harnesses and Cables**



### Huntsville, AR





#### **Core Capabilities: Circuit Card Assemblies, Small Chassis Assembly**



### Phoenix, AZ





### **Core Capabilities: Interconnects, Machining, System Integration**

### Tulsa, OK





#### **Core Capabilities: Circuit Card Assemblies, Small Chassis Assembly**

### Tulsa/Oil Field Services, OK





#### **Core Capabilities: Electronic Assemblies, System Integration**

### **Appleton, WI**

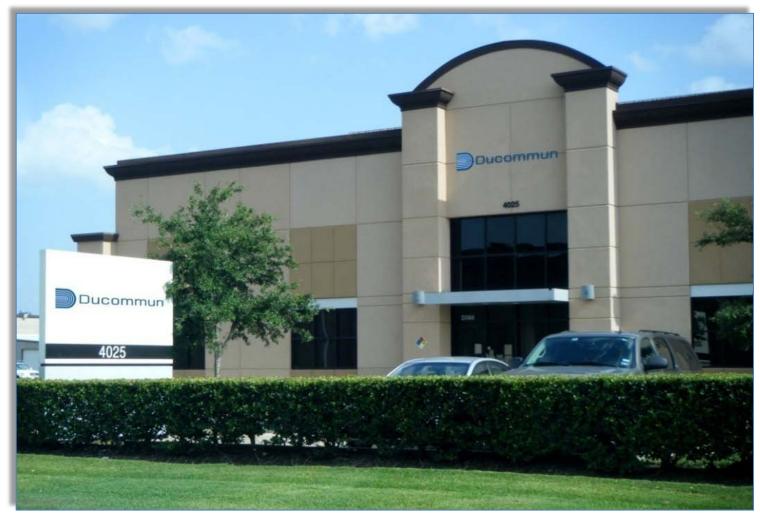




#### **Core Capabilities: Circuit Card Assemblies, Small Chassis Assembly**

### Houston, TX





#### **Core Capabilities: Mechanical Assemblies**

### Pittsburgh, PA





Core Capabilities: Circuit Card Assemblies, Electro-Mechanical and Mechanical Assemblies

### **Ducommun AeroStructures**



Engineers and manufactures aerospace structural components and subassemblies for domestic and foreign commercial and military aircraft, helicopter and space markets.

### **Business Units**

Coxsackie, NY; El Mirage, Gardena, Monrovia, and Orange, CA; Parsons, KS; Guaymas, Mexico

### Coxsackie, NY





#### **Core Capabilities: Titanium and Aluminum Forming and Assembly**







### **Core Capabilities: Titanium SPF and Hot Forming**



### GOREM Gardena, Orange and El Mirage, CA

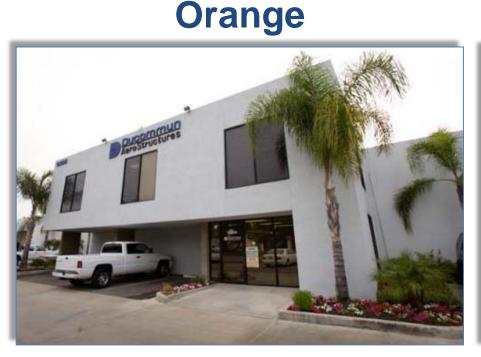


### Core Capabilities: Stretch and Thermal Forming Assembly / Machining THE DUCOMMUNWAY





### **El Mirage**





Core Capabilities: Chem Milling and Sheet Metal Fabrication and Assembly

Core Capabilities: Chem Milling and Vertically Integrated Processes

### Monrovia, CA





## Core Capabilities: Composite and Metal Bond Structures



Provides extensive engineering capabilities in defense and aerospace systems.

### **Business Units**

Huntsville, AL; Carson, CA; Iuka and Oxford, MS; Saraburi, Thailand



### Carson, CA





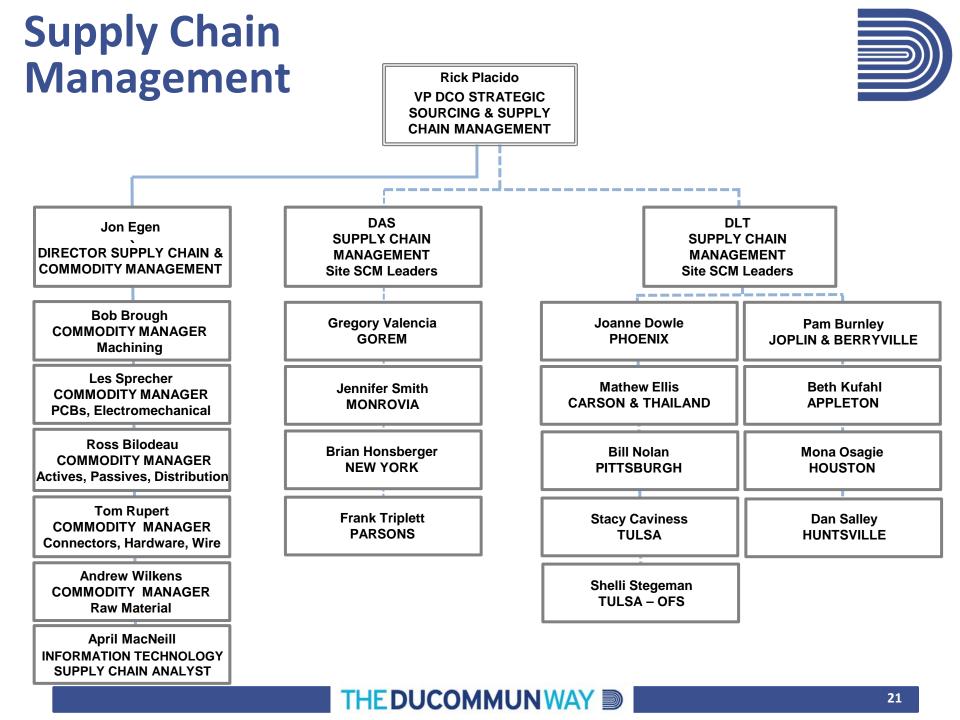
Core Capabilities: Engineered Products, Motion Control Devices, Human Machine Interface, RF Products

### Saraburi, Thailand





Core Capabilities: RF electrical mechanical components, wire harness assemblies for Boeing 787, machined panels for B737 & other display units





AGENDA		
Ducommun: Past, Present and Future	Tony Reardon Chairman, President & CEO	
The Ducommun Way	Joel Benkie Executive Vice President & COO	
DCO Business Outlook	Mike Pollack Vice President Sales & Marketing	
Questions and Answers	All	
Break	All	
The Office of Operational Excellence	Jens Hauvn Vice President Corporate Quality Rick Placido	
Strategic Sourcing and Commodity Management	Jon Egen Director Supply Chain & Commodity Management	
Questions, Answers and Summary	All	
Adjourn and Lunch	All	

# THE DUCOMMUNWAY

## Ducommun: Past, Present & Future

Tony Reardon Chairman, President and CEO

> 2013 Supplier Conference February 12, 2013

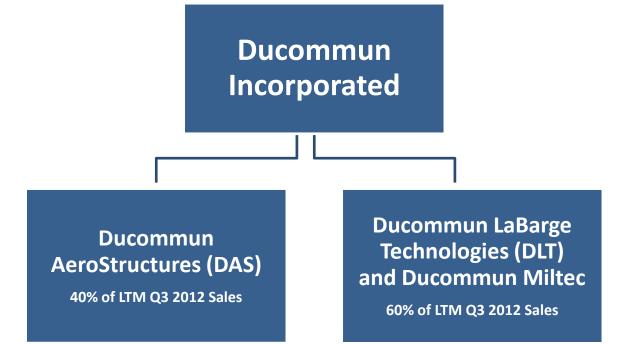
### **Company Overview**



- Founded in 1849
- Today, Ducommun is a global leader in manufacturing sophisticated solutions for the aerospace, defense, industrial and natural resources markets
  - Broad capabilities support more advanced, higher value-added Tier 2 systems and assemblies
  - Focused, niche approach capitalizes on growing market demand
  - Long-term relationships with blue-chip customers
- \$741 in annual sales (LTM at 9/30/12)
- 22 manufacturing and engineering operations in 13 states, Mexico and Thailand
- 3,400 employees companywide

### **Ducommun Consists of Two Operating Units**





Customer-focused business model that is uniquely organized to fully support our customers' increasing demand for more advanced integrated systems.

### **Ducommun AeroStructures (DAS)**



## Designs, engineers and manufactures large, complex contoured aerostructure components and assemblies

#### **Product Offering**

#### **Commercial Aircraft**

- Fuselage skin panels & assemblies
- Flight control surface assemblies
- Leading edges

#### **Military Fixed Wing Aircraft**

- Fuselage skin panels & assemblies
- Flight control surface assemblies
- Various door panels
- Leading edges
- Engine ducts

### Military and Commercial Rotary Wing Aircraft

- Main & tail rotor blade assemblies
- Leading edges
- Firewall exhaust assemblies
- Sub-assemblies



**Composite Winglets** 



Rotor Blade Assemblies





Fuselage Skins and Assemblies



Flight Control Surface Assemblies

### **Ducommun LaBarge Technologies (DLT)**

## Designs, engineers and manufactures high-reliability electronic and electromechanical systems and subsystems

#### **Product Offering**

- Turnkey design, engineering, assembly and test
- Cable assemblies, wire harnesses and interconnect systems
- PCB assemblies and microelectronics/hybrid circuits
- Box-build, electromechanical and mechanical systems
- Engineered products
  - Integrated cockpit control assemblies
  - Lighted panels and switch products
  - RF products (MW & mmW)
  - Motors and resolvers
- Systems integration
- Logistics
- After-market support



### **Ducommun Miltec**



## Provides highly technical system solutions and engineering support for missile and space applications

#### **Product Offering**

#### **Missiles and Space Core Capabilities**

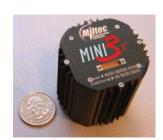
- Missiles, satellites, KVs
- Inertial nav systems
- Lasers

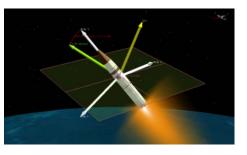
#### **Systems Core Capabilities**

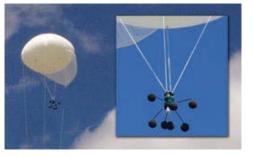
- Test management and planning
- Range and operations support
- Systems engineering and integration

#### **Research and Technology Core Capabilities**

- Basic and applied research in acoustics
- Aviation and UAV sensors
- Cruise missile detection and tracking



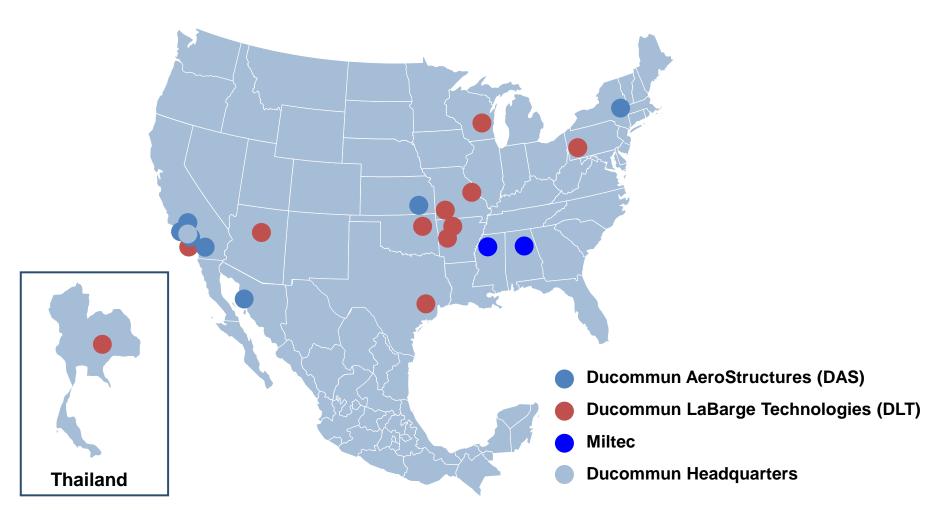






### Where We're Located

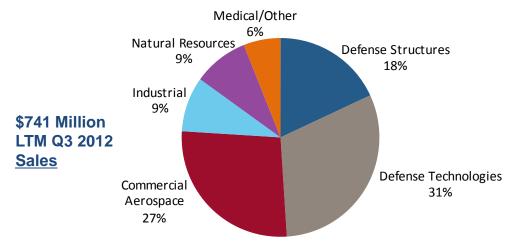




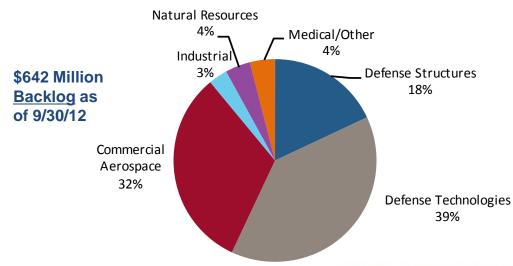
**Primarily US-Based with Access to Low-Cost Domiciles** 

### **Diversified End Markets and Platforms with Strong Industry Fundamentals**





	Annual Expected
	Growth Rate
Commercial Aerospace	8% - 10%
Defense Technologies	3% - 5%
Defense Structures	(3%) - 2%
Natural Resources	3% - 5%
Industrial	3% - 5%
Medical & Other	4% - 6%
Weighted Average Growth Rate	3% - 6%



### **Ducommun's End Markets Offer Growth Opportunities**

#### (For the 12 months ended 9/30/12)



### **Current Business Climate**



### • Business environment

- Customers are being cautious
- Industrial, natural resources and medical markets are soft and flat
- Commercial aerospace market is robust
- Sequestration is looming for the military market

### • Competition is fierce

- Customers have less work to award
- Price reductions are required
- Competitors are hungry

### • Our financial health is a competitive advantage

 We are managing our business prudently and effectively in this challenging environment

### **Importance of a Strong Supplier Base**



- Critical component in winning new business
- Our customers are demanding improved supplier management programs
- Improved on-time delivery and quality performance
- Improved responsiveness
- Better source alternatives
- Price competitiveness at both bid and buy stages of the supply cycle
- Greater supplier contribution to cost of ownership





## VISION

To be our customers' #1 provider of innovative electronics and structures solutions.

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### Today's Lesson



- 1. This meeting is for you please try to listen and understand DCO's path forward.
- 2. Learn about how we penetrate our marketplace.
- 3. Strive to Understand our strategy.
- 4. Ask yourself can your company embrace Ducommun's new vision?

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## **Introducing The Ducommun Way**

Joel Benkie Executive Vice President and Chief Operating Officer 2013 Supplier Conference

February 12, 2013

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#### **Execution:** Operational Excellence

Operational excellence exists when every employee contributes to how work flows through the organization, from order to the customer, with maximum efficiency. We have many tools to support and improve this flow within Ducommun. Operational A

# Lean en. Engineering design & Galin and design & Galin and Chain a Agines. Supply chain merels and the program merels and the second **EXECUTION**

#### Lean Enterprise, Product Integrity and Supply Chain Management

Collaborative disciplines that comprise the Office of Operational Excellence (OOE). A natural synergy exists between these three areas and, by working together, they will promote the sharing of knowledge and facilitate faster improvement across Ducommun.

#### Lean Enterprise

Creating more value for customers while eliminating waste.

#### **Product Integrity**

Building products that perform superbly, provide good value and satisfy customers' expectations in every respect.

#### **Supply Chain Management**

Moving materials from their source to the end customer at the lowest possible cost, highest quality, and with the greatest efficiency.

#### Engineering Design & Development and Program Management

Value-added services that allow us to develop and manage complete solutions to meet our customers' needs. As an organization, we have professional engineering and program management resources on hand to help Ducommun be a true manufacturing partner to our customers.

#### **KEY TAKEAWAY:**

Operational excellence is not just up to the OOE. One of the most important things you can do is understand the various metrics used to measure your facility's performance. Learn how your work affects those metrics. Spot problems quickly and bring them to your supervisor's attention. And, most importantly, prevent defects from getting to the customer.

### **Results:** The Desired Outcome of Our Efforts

The Ducommun Way is an exciting new pathway to our future. It lays out a roadmap for becoming a larger and more capable company. It demonstrates to customers that we are committed to their success. It enables an environment for achieving sustained financial performance. It shows shareholders how we will create more value for their investment. And it creates opportunity for our people.

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# RESULTS

- Sustained Financial Performance
  - Increased shareholder value
  - Predictable operating margins over the cycle
  - Excellent asset management
- Preferred Supplier
- Employer of Choice

# **Key Suppliers:**



- Are aligned with "The Ducommun Way"
- Are committed to continuous improvement
- Understand we have a shared destiny
- Are actively engaged in our business
- Understand market dynamics
- Change and evolve over time
- Are our partners



# THE DUCOMMUNWAY

# Ducommun: Business Outlook

Mike Pollack Vice President, Sales & Marketing

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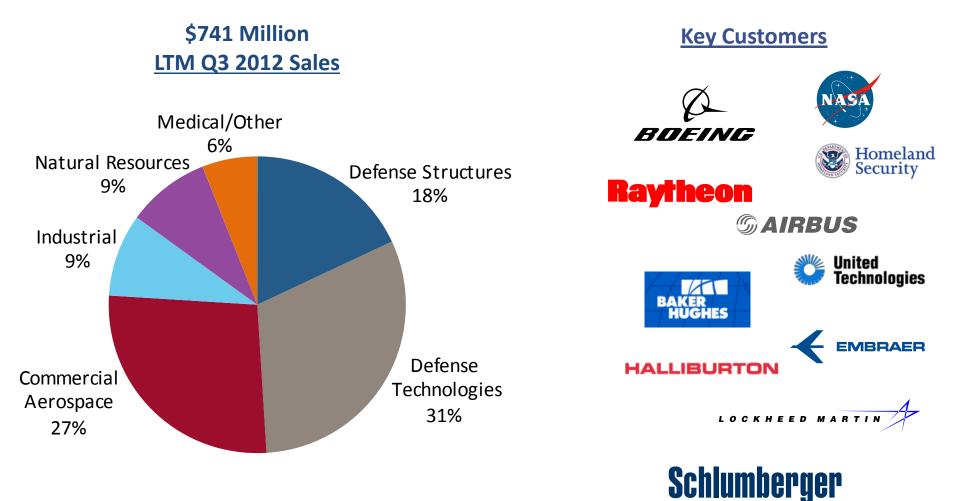


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# Ducommun, Inc. at a Glance





# **A Strategic Partner**



- Focused on our customer requirements, we are a profitable, wellmanaged company, with a solid reputation, well positioned for growth
- We are strengthening Ducommun's market position as a significant Tier
   2 supplier for both structural and electronic assemblies
- We are a full-service provider of manufacturing services for A&D, Industrial, Natural Resources and Medical markets with highly specialized capabilities
- We are strengthening our supply chain to improve our strategic fit, serving a diversified customer base and expanded growth opportunities
- We are continuing to broaden Ducommun's value-added service offerings including engineering and design, and program management
- A responsible partner focused on helping our customers and suppliers grow!

# **Ducommun AeroStructures (DAS)**





Multi-sized Structural Assemblies

# **DAS Strategic Business Unit**

#### DAS provides design, engineering and manufacturing services to the aerostructures market.

- DAS primarily serves the commercial fixed wing, military fixed wing, and rotorcraft aerostructures market primarily as a Tier 2 or Tier 3 supplier of components and assemblies.
- DAS is positioned in three Centers of Excellence which perform various but potentially complementary solutions.

Customers	Commercial & Military Aerostructure Customers: Boeing, Sikorsky, Spirit, Bell, Carson, Alenia, Gulfstream, Embraer, Bombardier		
Centers of Excellence	<ul> <li>Large Assemblies &amp; Engine Ducts</li> <li>Chemical Milling,</li> <li>Processing, Clean &amp; Prime</li> </ul>	<ul> <li>Small to Medium Assemblies and Components</li> <li>Ti SPF, Hot Break Hot Forming</li> </ul>	Composite and Metal Bond Assemblies
Products	<ul> <li>Fuselage Skin Structures</li> <li>Leading Edge Skins</li> <li>Door Assemblies</li> <li>Engine Ducts</li> <li>Blade Sheaths</li> </ul>	<ul> <li>Heatshields</li> <li>Doorsurrounds</li> <li>Fire-walls</li> <li>Hi Temp. Ducts</li> <li>Engine Nozzles</li> </ul>	<ul> <li>Nacelle Panel Assemblies</li> <li>Tail Cones</li> <li>Rotor Blades</li> <li>Flight Control Surfaces</li> <li>Winglets</li> </ul>



#### **DAS Main Customer Base**

- Commercial customers include: Boeing, Spirit AeroSystems, Bombardier, Latecoere, RUAG Aerospace, Bell, Gulfstream, Middle River, Embraer, Airbus, Cessna, MHI, KAL, KAI, etc.
- Military customers include: Boeing, GKN Aerospace, Northrop Grummun, Pratt & Whitney, Sikorsky, Lockheed Martin, Carson Helicopter, etc.

#### Niche markets

- Rotor Blades
- Flight Control surfaces
- Large Skin forming and Subassembly
- Titanium Forming and SPF Assemblies / Firewalls
- Engine Exhaust Systems / Ducts

### **Ducommun LaBarge Technologies**, Inc. (DLT)





Motion Control Devices

Assemblies

### **DLT Strategic Business Unit (DAR)** Defense / Aerospace / Ruggedized Products

DLT provides Electronic components and Electro-mechanical assemblies including circuit card assemblies, interconnect devices, and multi-size electronic.

- DAR provides Electronic Manufacturing Services primarily for the Defense (90+%) market with niche jobs supporting Commercial Aerospace, Semiconductor, and Oil & Gas.
- DAR 's 3 Centers of Excellence provide Interconnect solutions, PCBs, CCAs, Box build Assemblies, Design, Engineering and Test Services

Customers	Aerospace & Defense Customers: Raytheon, Sikorsky, Spirit, Bell, BAE Systems, Goodrich, Parker, L3 Communications, Northrop, Lockheed, Kaman, GE Aviation, General Dynamics,		
Center of Excellence Capabilities	Interconnect Solutions Complex cable & harnesses Molded cables High-temp High-pressure High-flexibility High-frequency Flexible printed circuits Fiber optic	CCA>PCB>Hi Box System Level Integration Box-level assembly Complex PCBA Full test capabilities Multichip modules / hybrids Repair & Upgrade Deep O&G Hi Temp Prototyping AS 9100	EMS Complex mechanical electronic/HLA SMT / Fine pitch SMT BGA and CSP assembly High-temp 10-zone reflow AOI and X-ray Repair & Upgrade
Products	<ul> <li>Circuit Card Assemblies</li> <li>Backplane Assemblies</li> <li>Avionics Systems</li> <li>Inboard/ Outboard Antennas</li> </ul>	<ul> <li>Missile &amp; Weapon Systems Harnesses</li> <li>Engine Cables</li> <li>Oilfield Service Vehicles</li> <li>Radar Systems</li> <li>Power Supplies</li> </ul>	<ul> <li>Satellite Cables</li> <li>Servo Amplifiers</li> <li>Space Launch</li> <li>Power Distribution Panels</li> <li>Launch Systems</li> <li>Radar Racks</li> </ul>



#### **DLT Main Customer Base**

 Major Primes including Raytheon, Northrop Grumman, Parker, Moog, LMCO, Goodrich, Boeing, BAE Systems, General Dynamics

#### Niche markets

- Radar Racks
- Jet Engine Cables / Ruggedized molded cables
- Overhead panels / Assemblies
- Launch Systems / Targets / Missiles & Space
- Shipboard harnessing / Torpedoes
- Helicopter cockpit harnessing and electromechanical assemblies
- Power supplies / Avionics boxes

### DLT Strategic Business Unit (IMCE) Industrial / Medical / Commercial / Engineered Products

DLT provides Electronic components and Electro-mechanical assemblies including circuit card assemblies, interconnect devices, and multi-size electronic.

- DLT serves a wide variety of niche EMS market segments with a broad range of capabilities. Specializing in applications requiring High Rate of Change, High Cost of Failure or ruggedized solutions.
- New Business Development efforts targeted towards specific growing sub-markets requiring complex tailored solutions while leveraging DLT manufacturing and value-added products and services.

Customers	Industrial, Medical, Commercial & Engineered Products Customers: Boeing, Bell, Schlumberger, Owens-Illinois, DeVilbiss, CareFusion, American Superconductor, Smiths Medical, Joy Mining		
Center of Excellence Capabilities	Engineered Products • Motors & resolvers • RF switches & assemblies • Human-Machine Interface panels & assemblies • Repair and upgrade	CCA>PCB>Hi Box • System Level Integration • Box-level assembly • Complex PCBA • Full test capabilities • Multichip modules / hybrids • Repair & Upgrade • Deep O&G Hi Temp • Prototyping • AS 9100	EMS • Complex mechanical electronic/HLA • SMT / Fine pitch SMT • BGA and CSP assembly • High-temp 10-zone reflow • AOI and X-ray • Repair & Upgrade
Products	<ul> <li>Mine Automation Systems</li> <li>Agricultural Equip</li> <li>Custom micro- electronics</li> </ul>	<ul> <li>Patient Monitoring &amp; Therapy Devices</li> <li>Wind turbines</li> <li>Glass Manufacturing Equip</li> </ul>	<ul> <li>Oil &amp; gas controls</li> <li>Down hole tools</li> <li>Test Equip</li> <li>Surgical Systems</li> <li>Semiconductor Fabrication Equip</li> </ul>



#### **DLT Main Customer Base**

- Commercial customers including Owens Illinois, Miller, Varian Semiconductor, Tektronix, Eagle Test, Miller Electric, ThermoFisher, AgustaWestland, Spirit Aerosystems
- Niche market customers including Schlumberger & Baker Hughes (natural resources; Smiths & CareFusion [now Natus], Terumo(medical); Trans-Pac (space); John Deere & AG Leader (agriculture)

#### Niche markets

- Bottling Automation Equipment
- Home Health Care Monitoring Devices
- Oil & gas downhole drilling monitoring equipment

## **Ducommun Miltec Corporation (Miltec)**







Aviation



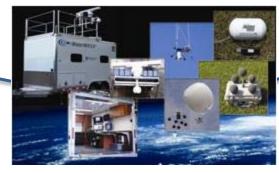
Missiles & Weapon Systems



Space



#### Security & Surveillance



### **Miltec Strategic Business Unit Description**

Miltec performs a full range of engineering capabilities with established processes and procedures required to develop aerospace and security systems. Miltec responds to highly technical problems efficiently and with precision.

Miltec primarily provides engineering solutions to a variety of Science & Technology (S&T) / Research Development Test & Evaluation (RDT&E) challenges across the national security industry. Solution offerings include:

- **Engineering Design and Test Services**
- Product Design & Development

Customers	US Government & Prime Item Developers SMDC, AMRDEC. MDA, AFRL, OSD, Northrop Grumman, Raytheon, CERDEC			
Center of Excellence / Capabilities	<ul> <li>Acoustic Sensor Development and Testing</li> <li>Signal Processing, Software</li> </ul>	<ul> <li>Technology Development</li> <li>System Integration</li> <li>Design Engineering</li> <li>Product Development</li> </ul>	<ul> <li>Environmen tal Testing</li> <li>System Integration</li> </ul>	
Products & Services	System Development • • Surveillance	Embedded Software Test and Evaluation Simulation & Analysis	<ul> <li>Launch Systems Support</li> <li>Small Satellites</li> <li>Missiles</li> <li>MINI</li> </ul>	



#### Miltec Main Customer Base

- Government customers: SMDC, AMRDEC, AFRL, MDA, OSD, CERDEC
- Primes including Northrop Grumman, Jacobs, Parsons, Raytheon, Gulfstream(DAS)
- Pending Niche market customers including Schlumberger (natural resources); Sikorsky (De-Ice Kits); Kearfott,

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# **The Case for Change**



"It is not the strongest of the species that survives, nor the most intelligent that survives. It is the one that is the most adaptable to change".

**Charles Darwin** 

- Our Value Propositions are rooted in providing innovative product and service solutions to the markets we serve at industry competitive prices
- Our Supply Chain, Core Competencies, proprietary products and services provide the foundations for our Value Propositions
- Strengthening our Supply Chain is the key to remaining competitive with the innovative solutions that will facilitate growth
- We are developing and driving a dynamic customer focused strategy with your support, insights and inputs to achieve our customer commitments and take us to the next level together

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# Ducommun 2013 Supplier Conference

February 12, 2013



# **Office of Operational Excellence**

Jens Hauvn Vice President, Corporate Quality Rick Placido Vice President, Strategic Sourcing and Supply Chain Management

> 2013 Supplier Conference February 12, 2013

## **Office Of Operational Excellence**

#### Purpose

The purpose of the Office of Operational Excellence is to support The Ducommun Way by enabling and aligning all employees in the execution of our operational objectives.

Create Synergy between key functions.

Champion operational excellence by engaging employees at all levels in a shared vision of continuous improvement.

Lead the process of cross business and cross functional measurements and improvements. Provide knowledge to leaders and employees regarding the tools and processes available to improve the business.

**Objectives** 

Standardize processes and promote best practices to accelerate improvements Facilitate a culture of teamwork and empowerment to improve operational efficiencies and effectiveness.

Maximize impact of current processes and strategies.

Provide a framework for future operational strategies.

Engage external partners using the strategies and tools driven by The Ducommun Way

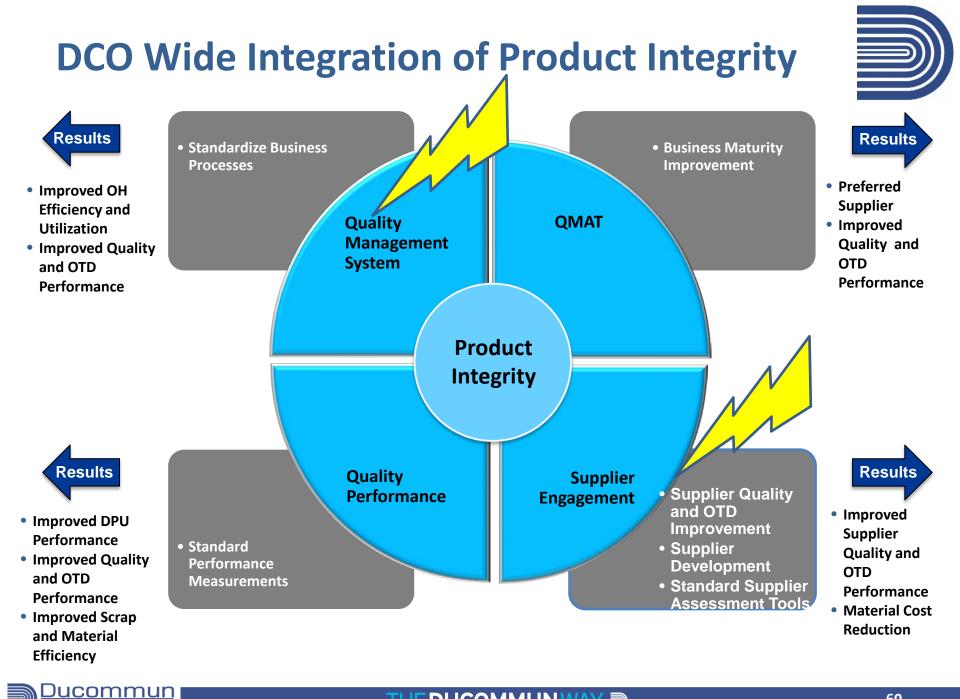
# **Office Of Operational Excellence**



# THE DUCOMMUN WAY

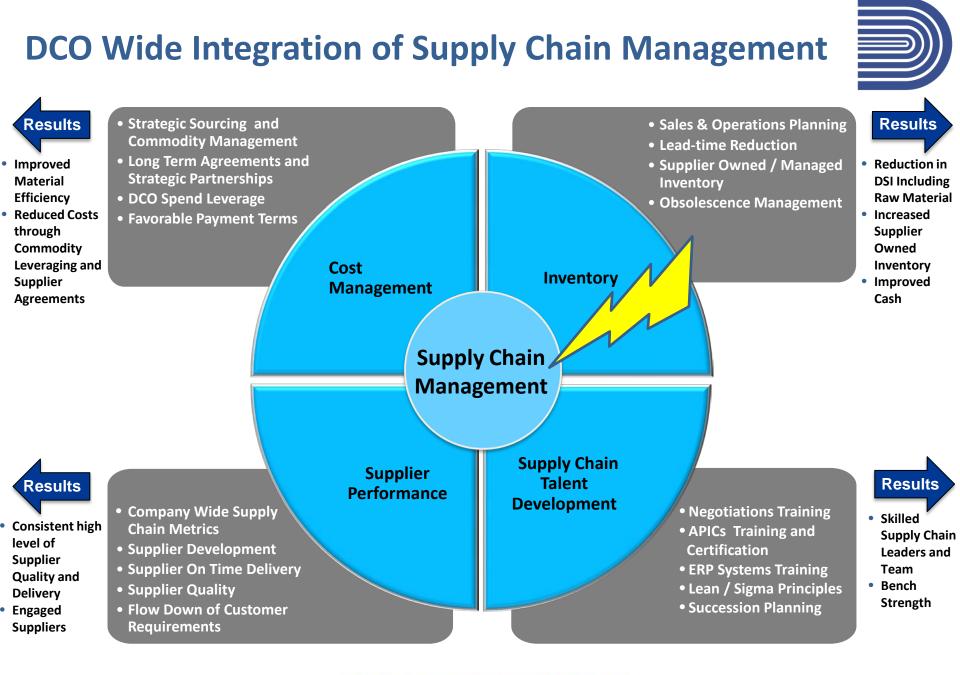
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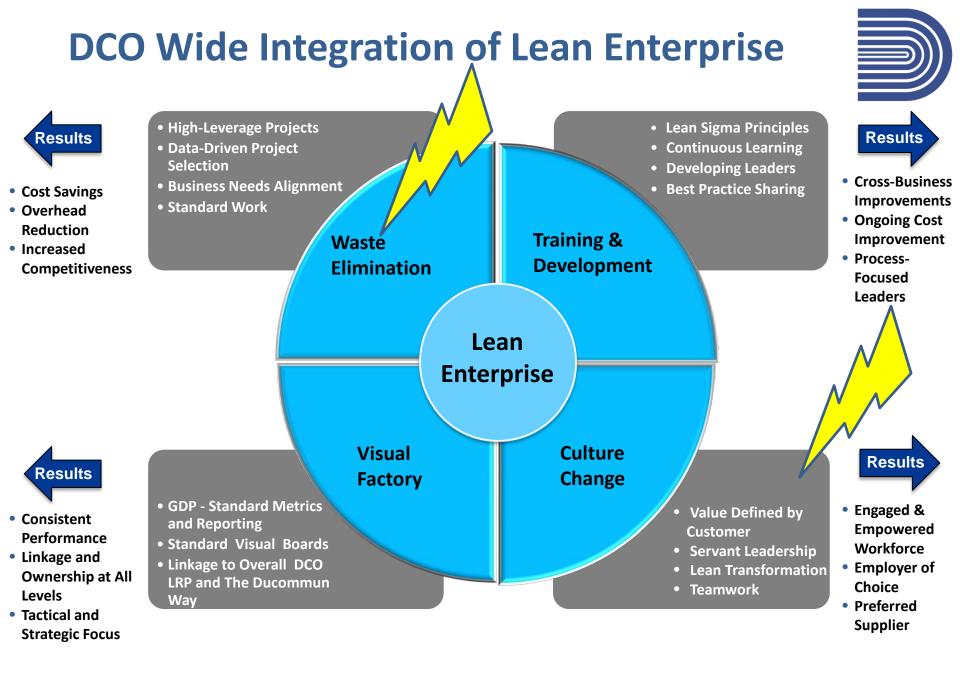




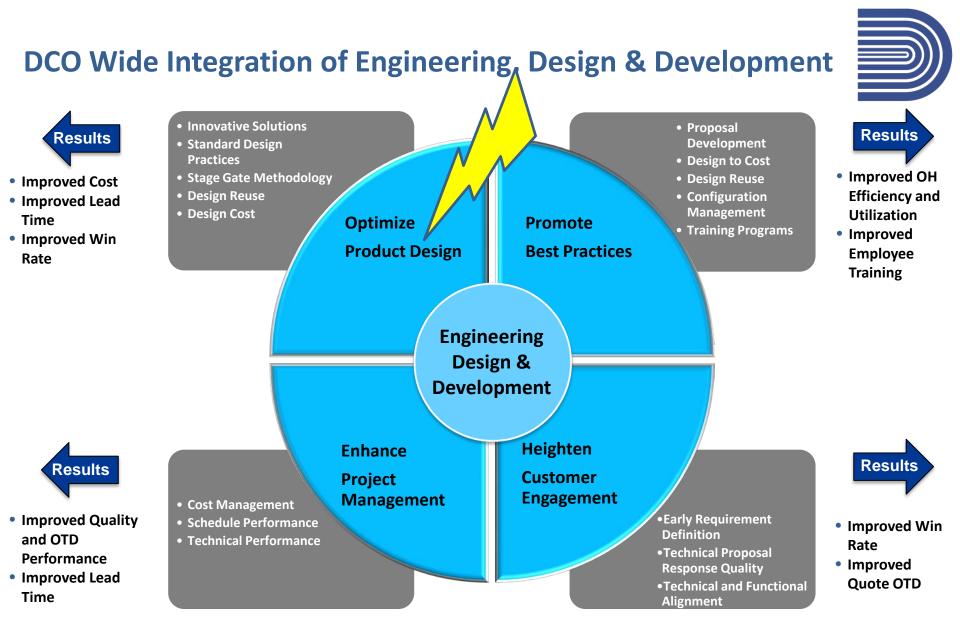
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# **Office Of Operational Excellence**

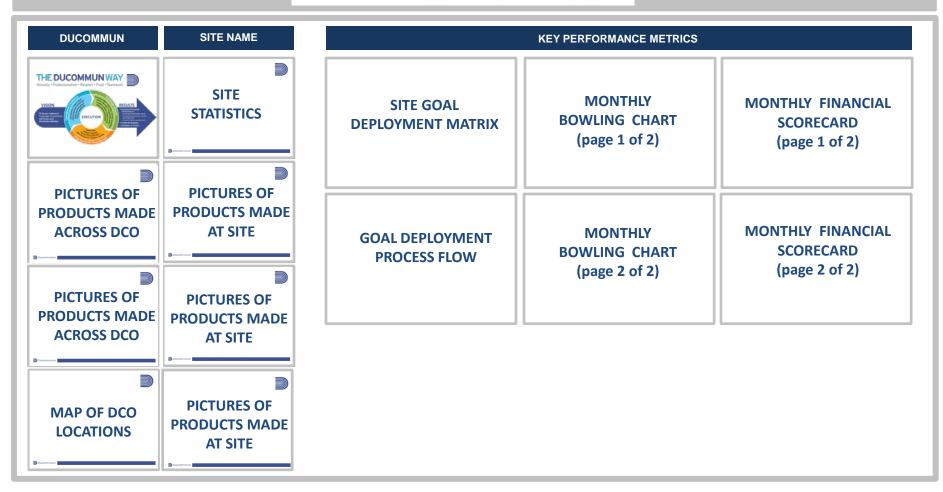
Goals	<ul> <li>Align OOE with the "Ducommun Way"</li> <li>Define and implement standard measurements including processes and appearance</li> <li>Create processes that address improvement of tactical and strategic objectives</li> <li>Identify and share best practices to drive improvements internally and externally</li> <li>Define and implement standard work</li> <li>Inform, educate and energize all employees and external partners to continually improve</li> </ul>
Progress to date	<ul> <li>Ducommun Way launched and aligned with OOE</li> <li>Developed company wide Goal Deployment Measurement workbook with 3-up charts</li> <li>Defined DCO standard measurements and metric boards to drive continual improvement</li> <li>Deployed a pilot release of the new DCO standard Quality Management System in Appleton</li> <li>Drove standardization in strategic sourcing and inventory improvement measurements and process</li> <li>Article on OOE in published Ducommun newsletter to inform and energize employees</li> </ul>
What's next	<ul> <li>Deploy company wide site metric boards in February</li> <li>Identify and drive best practices as identified through standardized measurements</li> <li>Implement standard work and common measurements across other functional groups</li> <li>Continue company wide rollout of the new Quality Management system and S&amp;OP process</li> <li>Drive the Ducommun Way and OOE in a Supplier Conference</li> <li>Move forward on engagement of program management and engineering initiatives</li> </ul>

### **Ducommun Metric Board**



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### **Ducommun Metric Board**



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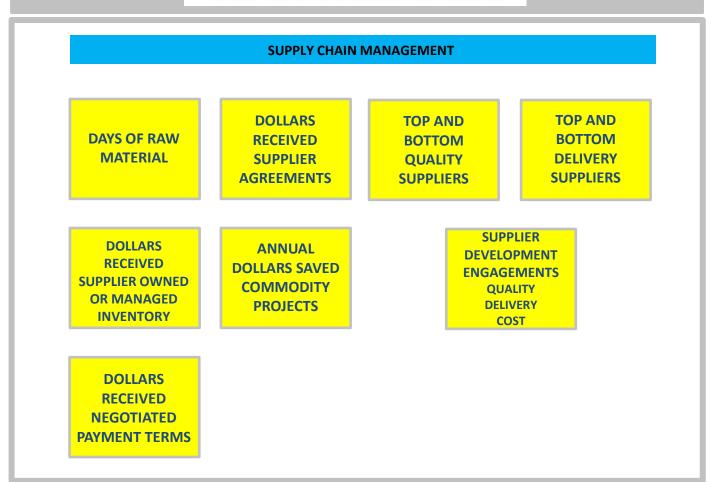
	OPERATIONAL EXCELLENCE		ORGANIZATIONAL DEVELOPMENT	PROFITABLE GROWTH	RESULTS
DAYS SAL		QUALITY RATING	SAFETY	BOOKINGS	SALES
MATERIA EFFICIENC		QMAT	EMPLOYEE TRAINING AVERAGE	ON-TIME DELIVERY	GROSS PROFIT
SUPPLIEI OTD	LEAD TIME	DEFECT PER UNIT	LABOR EFFICIENCY & UTILIZATION	WIN RATE	OPERATING INCOME
SUPPLIEI QUALITY		SCRAP	SALES PER EMPLOYEE	QUOTE OTD	CFFO/ AR PAST DUE

### Site Supply Chain Metric Board



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### **Days Sales Inventory**



DAYS OF RAW MATERIAL

DOLLARS RECEIVED SUPPLIER OWNED OR MANAGED INVENTORY

DOLLARS RECEIVED NEGOTIATED PAYMENT TERMS • Electronics distributor - multiple site long term agreement - teaming with Ducommun to implement supplier owned and managed inventory using process template at various locations

• Raw material supplier - multiple site long term agreement - supplier owned inventory program stocking to forecast with just in time delivery at various locations

- Hardware supplier multiple site long term agreement Kanban program at various locations
- Machine / fabrication supplier build to forecast with time fences

• Suppliers on contract with Ducommun providing negotiated payment terms

### **Material Efficiency**



DOLLARS RECEIVED SUPPLIER AGREEMENTS

ANNUAL DOLLARS SAVED COMMODITY PROJECTS • PCB and electronic suppliers - multi-site pricing agreements - lowering cost through volume leverage

• Machining / fabrication supplier - long term agreement - identifying cost reductions with Ducommun team using six sigma tools and cross functional team

• Electronic suppliers - multiple site long term agreements and stock to forecast at reduced cost

 Raw material suppliers - preferred pricing based on agreement to purchase requirements as they occur supported by forecast

• OEMs and distribution - interfaced with OEMs and distributors to reduce price and total cost through mutually beneficial agreements

### **Supplier Quality and Delivery**



BOTTOM QUALITY SUPPLIERS SUPPLIERS QUALITY, DELIVERY OR COST TOP AND BOTTOM DELIVERY SUPPLIERS SUPPLIERS OUALITY.

DELIVERY

**OR COST** 

**TOP AND** 

• Worked with 18 suppliers in 2012 addressing quality and/or delivery improvements as a supplier / Ducommun team using a structured supplier development process

• DCO commitment of resources and supplier commitment with continual engagement

#### Teamed to achieve significant improvements

- Supplier
  - o Quality Manager
  - Customer Service
- DCO
  - o Commodity Manager
  - Corporate Supplier Quality Manager
  - **o** Site Quality Manager
  - Site Supply Chain Manager
  - Site Buyer
- Others as appropriate from DCO or Suppliers

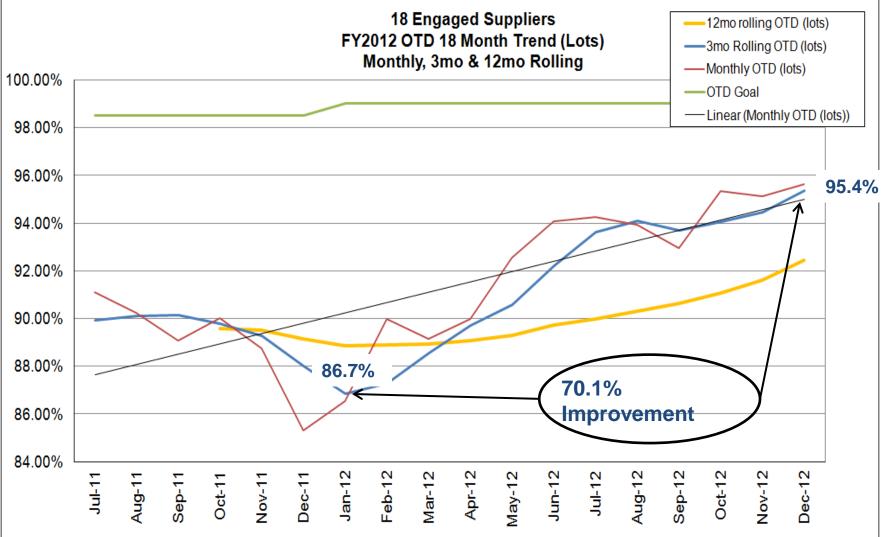
• 2012 process is basis for future proactive supplier

# **Supplier Engagement**

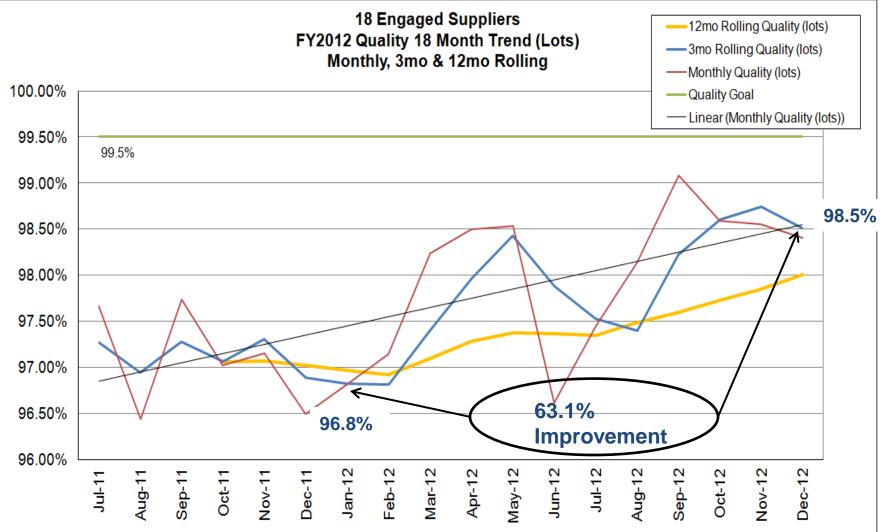


- Our collaboration with our supplier partners drove improvement in 2012 OTD and Quality performance.
  - 3 month rolling average improvement (base line to goal).
    - **O On-Time Delivery (Lots) 70.1%**
    - O Quality (Lots) 63.1%
    - Quality (Piece Parts) 135%
  - 12 month rolling average improvement (base line to goal).
    - **O On-Time Delivery (Lots) 35.6%**
    - Quality (Lots) 40.7%
    - O Quality (Piece Parts) 120%
- We need to continue to drive OTD and Quality Performance improvement in 2013.

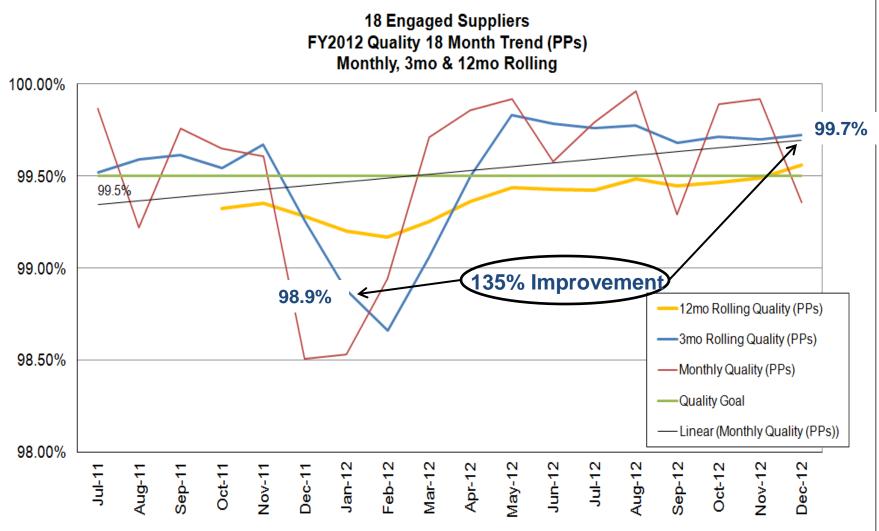
# FY2012 Supplier OTD Performance Trend (Lots)



# FY2012 Supplier Quality Performance Trend (Lots)



# **FY2012** Supplier Quality Performance Trend (Piece Parts)



# **2013 Supplier Engagement Process**



**Engaged Supplier data process:** 

- Performance "lassie" data package utilizing SQM format is sent to the suppliers each month (1<sup>st</sup> week of each month).
- Monthly meeting with supplier to review data and actions to improve is held (SQM & CM) (4<sup>th</sup> week of each month or during a scheduled QBR).
- Additional discussions with supplier are held as needed.
- Work in conjunction with the applicable Supply Chain Commodity Manager, facility Supply Chain and Quality Managers to drive improvement activity with suppliers.

# **Supplier Engagement Expectations**



**Expectations of the Supplier Engagement Partner:** 

**Supplier is responsible to provide:** 

- Data Analysis of monthly performance data.
  - Pivot Table & Charts, Trend charts, Pareto charts, etc.
- Feedback to the appropriate facility to address any inaccurate data.
- Identification and Investigation of top issues.
- 3-up charts, action plans and roadmap to drive improvement activities.
- A presentation on the overall performance status and improvement activities in monthly performance review meetings and Quarterly Business Reviews (QBR).

Expanding to address total cost in 2013

# **Supplier Development**



Expanding teamwork with suppliers demonstrated in supplier engagements to address total cost and cost reduction opportunities:

- First Supplier Development project launched
- Leadership commitment to support at DCO
- Integrated cost reduction concept, all cost drivers:
  - Man, methods, machines and....
- Will result in mutually beneficial cost reductions
- Driven by commodity strategies, supplier strategies and project plans

### Additional Supply Chain Topics of Interest



**Compliant Pro Quality Management System -** standardizing quality processes across DCO and our supply base

**Conflict Minerals Rule -** important 2013 work for our supply chain driven by U.S. Securities and Exchange Commission (SEC) requirement

### Standardized QMS across DCO in 2013

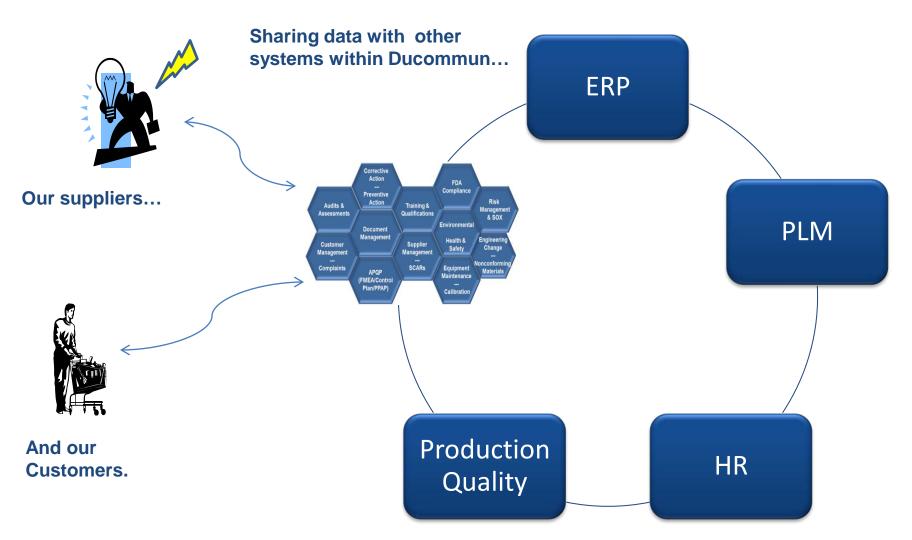


# **CompliantPro at-a-Glance**



### **CompliantPro: A Tightly Integrated Platform**





### **Conflict Minerals Rule**



• Rules adopted by the U.S. Securities and Exchange Commission (SEC) on August 22, 2012 with an implementation start date of January 31, 2013 -Part of Dodd Frank Act (Section 1502)

• Intent is to encourage socially responsible behavior by discouraging funding for militant groups in Central Africa

• Conflict Minerals are: minerals originating in the Democratic Republic of Congo (DRC) and 9 adjoining countries (covered countries) include those that when refined or extracted become tantalum, tin, tungsten, or gold (3T &G), others could be added in future

• Requires SEC registrants to report on their use of "conflict minerals" annually with first report due May 31, 2014 for calendar year 2013

• To ensure compliance Ducommun must request information regarding the use of conflict minerals from it's suppliers

• Request letter forthcoming - important work for our supply chain requiring diligent effort and responsiveness

# **Moving forward**



- The Office of Operational excellence is an action oriented facilitator of The Ducommun Way for Ducommun and our suppliers
- We are championing operational excellence by engaging employees at all levels in a shared vision of continuous improvement as well as engaging our external partners

#### Summary

- We are promoting standardized processes and best practices to accelerate improvements as well as a culture of teamwork and empowerment to impact operational efficiencies and effectiveness
- We did things differently in 2012 and will continue in 2013
- Suppliers are key to our success, there is opportunity for growth and mutual success

#### <u>www.Ducommun.com</u> – Supplier Section Live



# **Commodity Strategy Process**

Jon Egen Director of Supply Chain & Commodity Management

2013 Supplier Conference February 12, 2013

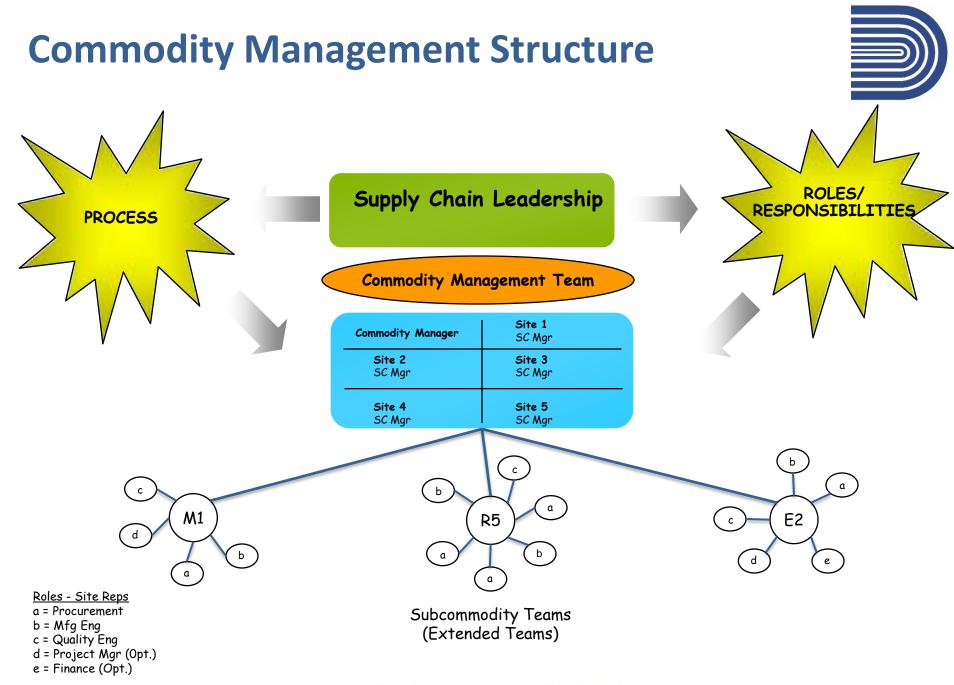
### **Commodity Management Maturity**



"We can't solve problems by using the same thinking we used when we created them."

-- Albert Einstein

- The existing supply chain has been an important enabler in addressing the needs of Ducommun's customers
- The bar is being raised we need our suppliers, processes and systems to also rise to the next level of maturity
- The commodity management process we are profiling today will give us the added structure and methods to achieve our 2013 goals and objectives in four key areas:
  - Quality
  - Cost
  - Delivery
  - Service



### Machining/Fabrications/Tooling Team Members



Corporate	Bob Brough	Commodity Manager
Carson	Matt Ellis	Materials Manager
Coxsakie	Brian Honsberger	Supply Chain Manager
GOREM	Greg Valencia	Materials Manager
Stafford	Mona Osagie	Supply Chain Manager
Huntsville	Dan Salley	Supply Chain Manager
Joplin/Berryville	Pam Burnley	Supply Chain Manager
Monrovia	Jennifer Smith	Materials Manager
Phoenix	Joanne Dowle	Supply Chain Manager
Parsons	Frank Tripplet	Materials Manager
Pittsburgh	Bill Nolan	Supply Chain Manager
Tulsa – OFS	Shelli Stegeman	Materials Manager
Tulsa	Stacy Caviness	Materials Manager

		1
Appleton	Paula Bilodeau	Buyer/Planner
Carson	Eli Lawrance	Buyer
Coxsakie	Greg Migirditch	Commodity Leader
Coxsakie	John Mazza	Project Engineer
GOREM	Sherelle Villacorta	Buyer
GOREM	Steve Hardwick	Director Est., Tooling & NPD
GOREM	Tony Yzguerra	Tooling & New Product Dev
Stafford	Cynthia Kugler	Buyer
Huntsville	Stan Seel	Quality Engineer
Huntsville	Gerry Zanger	Sr. Buyer
Joplin/Berryville	Denise Bassett	Sr. Buyer
Joplin/Berryville	Robert Vickrey	Estimating
Monrovia	Miguel Ramos	SC Project Manager
Monrovia	Meri Ghazaryan	SC Project Manager
Monrovia	Martin Bergner	Estimating
Phoenix	June Bowman	Sr. Buyer
Parsons	Charlie Forbes	SC Lead
Pittsburgh	Steve Boyd	Sr. Buyer
Tulsa – OFS	Tammy Williams	Buyer
Tulsa	Jodi Hawkins	Purchasing Supervisor

### **Raw Materials Team Members**



Andy Wilkens	Commodity Manager
Brian Honsberger	Supply Chain Manager
Frank Triplett	Supply Chain Manager
•	Materials Manager
	Materials Manager
	Materials Manager
<u> </u>	Supply Chain Manager
	•

Coxsakie	Greg Hudock	Commodity Leader
Parsons	Charlie Forbes	Purchasing Agent
Carson	Claire McDonald	Purchasting Supervisor
Monrovia	Valerie Kennedy	Sr. Buyer/Planner
GOREM	Carrie Pollard	Buyer
Phoenix	June Bowman	Sr. Buyer

### Distribution/Actives & Passives Team Members



Corporate	Ross Bilodeau	Commodity Manager
Appleton	Beth Kufahl	Materials Manager
Pittsburgh	Bill Nolan	Materials Manager
Tulsa	Stacy Caviness	Materials Manager
Stafford	Mona Osagie	Materials Manager
Huntsville	Dan Salley	Supply Chain Manager
Joplin/Berryville	Pam Burnley	Supply Chain Manager
Tulsa – OFS	Shelli Stegeman	Materials Manager
Carson	Matt Ellis	Supply Chain Manager
Phoenix	Joanne Dowle	Supply Chain Manager

Appleton	Faith Clements	Buyer
Pittsburgh	Kathy Koestline	Procurement Supervisor
Tulsa	Jodi Hawkins	Procurement Supervisor
Stafford	Cynthia Kugler	Buyer
Huntsville	Linda Littrell	Senior Buyer
Huntsville	Christy Jackson	Purchasing Specialist
Joplin/Berryville	Mark Witten	Purchasing Supervisor
Tulsa – OFS	Latish Harger	Buyer
Carson	Debbie Landosky	Sr. Buyer
Phoenix	Sean Logan	Sr. Buyer

### **Electromechanical and Printed Circuit Boards Team Members**



Corporate	Les Sprecher	Commodity Manager
Appleton	Beth Kufahl	Materials Manager
Carson	Matt Ellis	SCM Manager
Huntsville	Dan Salley	Supply Chain Manager
Joplin/Berryville	Pam Burnley	SCM Manager
Parsons	Frank Triplett	SCM Manager
Phoenix	Joanne Dowle	Supply Chain Manager
Pittsburgh	Bill Nolan	Materials Manager
Stafford	Mona Osagie	Materials Manager
Tulsa	Stacy Caviness	SCM Manager
Tulsa - OFS	Shelli Stegeman	Materials Manager
	Shem Stegeman	waterials wanager

Appleton	Faith Clements	Buyer
Carson	Debbie Landosky	Senior Buyer
Huntsville	Christy Jackson	Associate Buyer
Huntsville	Linda Littrell	Senior Buyer
Joplin/Berryville	Mark Witten	Purchasing Supervisor
Parsons	Gidget Shearhart	Purchasing Agent
Phoenix	Maria Hinkle	Buyer
Pittsburgh	Cathleen Stroh	Senior Buyer
Pittsburgh	Kathy Koestline	Purchasing Supervisor
Stafford	Cynthia Kugler	Buyer
Stafford	Tracy Roberts	Buyer
Tulsa	Janna Squires	Senior Buyer
Tulsa	Jodi Hawkins	Purchasing Supervisor
Tulsa - OFS	LaTisha Harger	Buyer

### **Connector, and Wire Team Members**



Corporate	Tom Rupert	Commodity Manager
Appleton	Beth Kufahl	Materials Manager
Carson	Matt Ellis	SCM Manager
Huntsville	Dan Salley	Supply Chain Manager
Joplin/Berryville	Pam Burnley	SCM Manager
Phoenix	Joanne Dowle	Supply Chain Manager
Pittsburgh	Bill Nolan	Materials Manager
Stafford	Mona Osagie	Materials Manager
Tulsa	Stacy Caviness	SCM Manager
Tulsa - OFS	Shelli Stegeman	Materials Manager

Appleton	Julie Jahnke	Senior Buyer
Carson	Debbie Landosky	Senior Buyer
Huntsville	Christy Jackson	Associate Buyer
Joplin/Berryville	Mark Witten	Purchasing Supervisor
Phoenix	Sean Logan	Senior Buyer
Pittsburgh	Kathy Koestline	Purchasing Supervisor
Stafford	Tracy Roberts	Senior Buyer
Tulsa	Jodi Hawkins	Purchasing Supervisor
Tulsa OFS	Tammy Williams	Associate Buyer

### **Hardware Team Members**

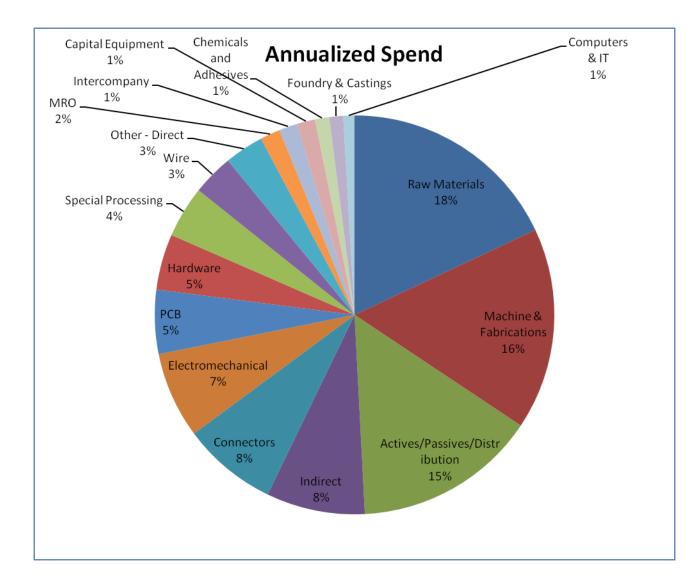


Corporate	Tom Rupert	Commodity Manager
Carson	Matt Ellis	Materials Manager
Coxsakie	Brian Honsberger	Supply Chain Manager
GOREM	Greg Valencia	Materials Manager
Stafford	Mona Osagie	Supply Chain Manager
Huntsville	Dan Salley	Supply Chain Manager
Monrovia	Jennifer Smith	Materials Manager
Phoenix	Joanne Dowle	Supply Chain Manager
Parsons	Frank Tripplet	Materials Manager
Pittsburgh	Bill Nolan	Supply Chain Manager

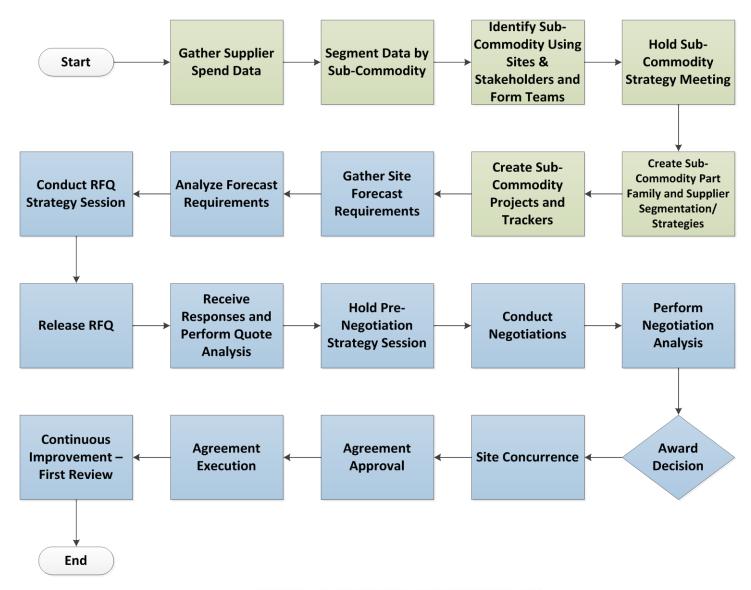
Carson	Ellie Lawrence	Buyer/Planner
Coxsackie	Greg Hudock	Commodity Leader
GOREM	Sherelle Villacorta	Procurement Agent
Stafford	Jared Lesch	Buyer
Huntsville	Martha Clark	Associate Buyer
Monrovia	Toni Esparza	Jr. Buyer
Parsons	Gidget Shearhart	Purchasing Agent
Phoenix	Maria Hinkle	Senior Buyer
Pittsburgh	Cathy Sebastian	Buyer
Pittsburgh	Kathy Koestline	Purchasing Supervisor

### **2012 Commodity Spend Profile**





### **Commodity Management Process Map**



### **Supplier Relationships Types**

#### • Discrete

- Used to meet day to day open demand for-simple to medium complexity components
- Limited to working on a purchase order to purchase order basis.

#### Customer Directed

A mandatory sole source supplier per customer drawing, specification, or directive.

#### Key Relationships

- Has at least one multi-year contract/agreement with Ducommun.
- More integrated into our supply chain process
- Supports our materials estimating process for new business
- Providing a higher level of service for our production schedules.

#### Strategic

- Truly acts as an extension of Ducommun.
- Have a long term agreement, capabilities and capacity to meet long term forecasted requirements.
- Partner with Ducommun to build to annual forecasts and make investments to support program requirements.
- Pursue technology innovation, to position themselves as a leader

### **Commodity Supplier Categories**



### Grow

Actively identify new business opportunities

### Maintain

 Continue current – quote new business if same/similar form-fit-function and only one or no grow suppliers with same capability.

### • Niche

- Provides specific product or process to satisfying specific market requirement.

### • Quick Turn / R & D

Rapid-turn-around and small-runs supporting both production and development .

### Reduce

No new business and limit current business but cannot fully exit

### • Exit

- Transition all business from supplier to another supplier or in-house (make/buy)

#### 200 Suppliers Here \$100M Opportunity THE DUCOMMUNWAY

### **Commodity Actions & Strategies**

- Supplier Development
- Supplier Owned Inventory
- Value Analysis/Value Engineering
- Terms
- Transition
- Globalize
- Rationalize
- Standardize
- Make/Buy



### **Expectations**

### Quality

- 2013 >99.5% @ Incoming or POU
- 2014 >99.8% @ Incoming or POU
- Cost
  - Double-Digit reduction
  - Year over year improvements
  - Offset Inflation
  - Beat Market Indices
- Delivery
  - 2013 >99% on-time on-dock to P.O. date
  - 2014 >99.5% (3 days early, 0 days late)
- Service
  - 25% reduction in inventory
  - 25% increase is VMI
  - 2 Point increase and/or time extension in payment terms







### What to Expect from Ducommun

#### Aggressive expectations to support:

- Customer expectations
- Stockholder expectations
- Core Values
  - Honesty
  - Professionalism
  - Respect

- Customer Orientation
- Continuous Improvement
- Teamwork

#### Opportunity for new business

- New programs
- Additional Ducommun location
- Natural business units
- Part family and/or process consolidation

#### Opportunity to improve margins

- Overhead reduction
- Integrated Cost Reduction
- Value Analysis/Value Engineering
- Opportunity to leverage improvements with other customers



### **Summary**



- This process and approach provides the strategy, structure and the plan to support DCO's 2013 goals and objectives
- It gives us the tools to truly manage commodities
- It provides a way to leverage our resources across DCO
- Prioritization and execution of 200 + projects will take participation by all of the stake-holders across the supply chain
- It gives a way to meet and exceed our customers expectations across all areas of performance:
  - Quality
  - Cost
  - Delivery
  - Service

# THE DUCOMMUNWAY

# Ducommun 2013 Supplier Conference

February 12, 2013